## US DENT & DING PDR Protection Plan BENEFITS

- Unlimited usage during the service agreement term
- Sign & Drive" Service No deductible, No out-of-pocket expense
- PDR includes a LIFETIME REPAIR WARRANTY, which guarantees:
  - 100% customer satisfaction on performed repairs
  - Dents or dings will not re-appear
- Transferable to the next owner\*
- PDR services are more convenient and less time consuming than traditional body shop repair methods
- Protects the vehicle's value when it comes time to sell or trade
- May reduce lease turn-in penalties
- All PDR service agreements include a \$200 hail damage repair discount on qualified hail damage repairs of \$1,000 or more

## KEEP YOUR CAR LOOKING NEW LONGER!

## 1-888-362-3756

Toll-Free Telephone Assistance is Available 24 Hours-A-Day, 7 Days-A-Week www.uswcdent.com

\* A nominal transfer fee and some restrictions may apply. \*\* Some limitations apply, see service agreement for details.

The information contained in this brochure provides a brief overview of the product and services offered through US Dent & Ding. Please refer to your service agreement for complete details on exclusions and limitations.

Administered by Dent Zone Companies, Inc. P.O. Box 140185, Irving, TX 75014-0185 © Dent Zone Companies, Inc. 2012 USD-BROCH0313 (NonFL)

# *US Dent & Ding*

### PAINTLESS Dent Repair Plan

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**Dents and Dings** from car doors and shopping carts are annoying, unavoidable, and reduce your vehicle's value and overall appearance.



#### WHAT IS PAINTLESS DENT REPAIR? Paintless Dent Repair (PDR) is an innovative process developed by automobile manufacturing production teams to remove small dents and dings from painted sheet metal surfaces without harming the vehicle's factory finish.

Our Certified PDR Service Technicians are highly skilled craftsman who utilize specialized hand tools to manipulate and flex the metal back to its original form.



PDR works from behind the vehicle's damage; therefore, it does not require sanding, painting, or body fillers.

In most cases, there is no evidence a dent ever existed.

**ELIGIBLE VEHICLES** The US DENT & DING PAINTLESS DENT REPAIR PLAN is available from your local participating dealer when purchasing a new or used vehicle.

The following vehicles are eligible:

- New & Used Vehicles Certain make and model restrictions apply.
- ♦ Domestic
- Asian

European

#### **AVAILABLE TERMS**

✤ 12 Months 48 Months ♦ 24 Months ♦ 36 Months

60 Months ✤ 72 Months

Coverage begins on the date the plan was purchased and expires at the end of the term you have selected.

#### **ADDITIONAL BENEFIT**

Hail damage is excluded from this plan. However, as an added benefit, US DENT & DING PAINTLESS DENT REPAIR **PLAN** contract owners are eligible for a \$200 discount on gualified hail damage repairs totaling \$1,000 or more. To qualify, hail damage repairs must be arranged through the Hail Claims Center.

Call the Hail Claims Center at: 1-866-737-5469

#### **REPAIRABLE DAMAGE**

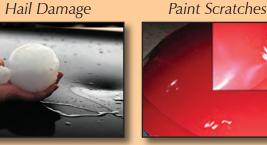
- The US DENT & DING PAINTLESS DENT **REPAIR PLAN** covers minor dents and dings up to four (4) inches in diameter that can be fully repaired using PDR methods.
- Repairable areas are limited to exterior horizontal and vertical painted sheet metal body panels.\*\*
- Paint transfer and light abrasions may be buffed out through the PDR process.

#### **EXAMPLES OF NON-COVERED DAMAGE** The US DENT & DING PAINTLESS DENT REPAIR PLAN does not cover any type of collision damage, sharp creases, large dents, hail damage, or surfaces where the paint has been damaged.

Collision Damage



Dents with Paint Scratches



#### **OUR CLAIMS PROCESS IS PAINLESS**

1. Call our Service Center at 1-888-362-3756 to report a claim. A representative will take your claim information and coordinate service with a Dent Zone Certified Technician.



2. Our certified PDR technician will contact you to schedule an appointment at a time and location that is mutually convenient.



3. The certified PDR technician will repair your vehicle while you wait. Most repairs can be completed in about the time required for an oil change.



4. Once you have inspected the repairs on your vehicle, just "Sign and Drive"!

#### COVERED & NON-COVERED BODY PANELS

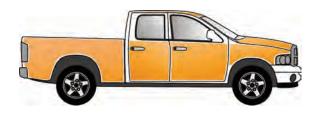
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**MINIVAN & SUV** (rear hatch included in coverage)



PICK-UP TRUCK (tailgate included in coverage)



Covered Body Panels (excludes roof panels with sunroof or moonroof) Non-Covered Body Panels

With a US DENT & DING PAINTLESS DENT REPAIR PLAN, there are no deductibles, out of pocket costs or reimbursement forms to file.