

# US DENT & DING PDR Protection Plan BENEFITS

- ❖ Unlimited usage during the service agreement term
- ❖ “Sign & Drive” Service - No deductible, No out-of-pocket expense
- ❖ PDR includes a LIFETIME REPAIR WARRANTY, which guarantees:
  - 100% customer satisfaction on performed repairs
  - Dents or dings will not re-appear
- ❖ Transferable to the next owner\*
- ❖ PDR services are more convenient and less time consuming than traditional body shop repair methods
- ❖ Protects the vehicle’s value when it comes time to sell or trade
- ❖ May reduce lease turn-in penalties
- ❖ All PDR Service Agreements include hail damage coverage limited to \$1,000 for the life of this agreement (Some coverage limitations apply)

**KEEP YOUR CAR  
LOOKING NEW  
LONGER!**

**1-877-820-DENT**  
TOLL-FREE TELEPHONE ASSISTANCE  
IS AVAILABLE  
24 HOURS-A-DAY, 7 DAYS-A-WEEK

\* A nominal transfer fee and some restrictions may apply.  
\*\* Some limitations apply, see service agreement for details.

The information contained in this brochure provides a brief overview of the product and services offered through US Dent & Ding. Please refer to your service agreement for complete details on exclusions and limitations.

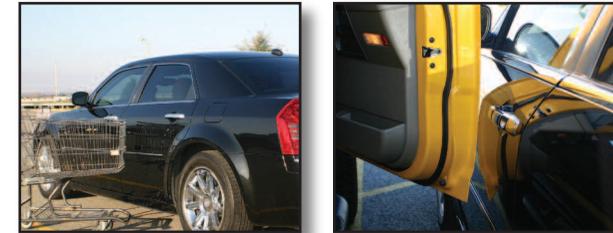
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FL License #60002  
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USD-BROCH0313 (FL)



## PAINTLESS Dent Repair Plan

**Keep Your Vehicle  
in Showroom  
Condition**

**Dents and Dings**  
from car doors and shopping  
carts are annoying,  
unavoidable, and reduce  
your vehicle’s value and  
overall appearance.



**WHAT IS PAINTLESS DENT REPAIR?**  
Paintless Dent Repair (PDR) is an innovative process developed by automobile manufacturing production teams to remove small dents and dings from painted sheet metal surfaces without harming the vehicle’s factory finish.

Our Certified PDR Service Technicians are highly skilled craftsman who utilize specialized hand tools to manipulate and flex the metal back to its original form.



PDR works from behind the vehicle’s damage; therefore, it does not require sanding, painting, or body fillers.

In most cases, there is no evidence a dent ever existed.



## ELIGIBLE VEHICLES

The **US DENT & DING PAINTLESS DENT REPAIR PLAN** is available from your local participating dealer when purchasing a new or used vehicle.

The following vehicles are eligible:

- ❖ New & Used Vehicles  
*Certain make and model restrictions apply.*
- ❖ Domestic
- ❖ Asian
- ❖ European

## AVAILABLE TERMS

- ❖ 12 Months
- ❖ 24 Months
- ❖ 36 Months
- ❖ 48 Months
- ❖ 60 Months
- ❖ 72 Months

Coverage begins on the date the plan was purchased and expires at the end of the term you have selected.

## REPAIRABLE DAMAGE

- ❖ The **US DENT & DING PAINTLESS DENT REPAIR PLAN** covers minor dents and dings up to four (4) inches in diameter that can be fully repaired using PDR methods.
- ❖ Repairable areas are limited to exterior horizontal and vertical painted sheet metal body panels.\*\*
- ❖ Paint transfer and light abrasions may be buffed out through the PDR process.

## EXAMPLES OF NON-COVERED DAMAGE

The **US DENT & DING PAINTLESS DENT REPAIR PLAN** does not cover any type of collision damage, sharp creases, large dents, or surfaces where the paint has been damaged.

*Collision Damage*



*Dents with Paint Scratches*



## OUR CLAIMS PROCESS IS PAINLESS

1. Call our Service Center to report a claim. A representative will take your claim information and coordinate service with a Dent Zone Certified Technician.



2. Our certified PDR technician will contact you to schedule an appointment at a time and location that is mutually convenient.



3. The certified PDR technician will repair your vehicle while you wait. Most repairs can be completed in about the time required for an oil change.



4. Once you have inspected the repairs on your vehicle, just "Sign and Drive"!

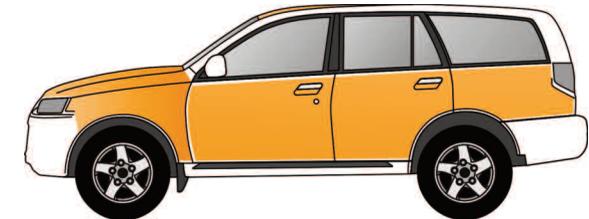
## COVERED & NON-COVERED BODY PANELS

### SEDAN



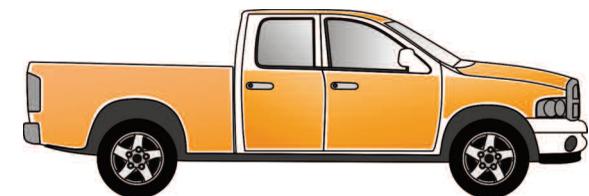
### MINIVAN & SUV

*(rear hatch included in coverage)*



### PICK-UP TRUCK

*(tailgate included in coverage)*



- Covered Body Panels  
*(excludes roof panels with sunroof or moonroof)*
- Non-Covered Body Panels

**With a US DENT & DING PAINTLESS DENT REPAIR PLAN, there are no deductibles, out of pocket costs or reimbursement forms to file.**